

For Immediate Release

PAOB Alerts Customers of Suspicious Mobile Application

[30 July, 2020, Hong Kong] – Ping An OneConnect Bank (Hong Kong) Limited (“Ping An OneConnect Bank” or “PAOB”) would like to alert its customers and the public of a suspicious mobile application from download website <https://sameapk.com/paob/>.

PAOB advises that it has no affiliation or connection whatsoever with the above-mentioned mobile application and website. PAOB has already reported this matter to the Hong Kong Police Force and the Hong Kong Monetary Authority. If customers or members of the public are concerned that they may have disclosed their personal information to or have conducted transactions through the above-mentioned mobile application and/or website, please contact PAOB Customer Service Hotline at 3762 9900 and report to the Hong Kong Police Force. PAOB also advises its customers and the public not to install applications on mobile devices from unreliable or unknown sources.

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About Ping An OneConnect Bank (Hong Kong) Limited

Ping An OneConnect Bank (Hong Kong) Limited (“PAOB”), a wholly-owned subsidiary of OneConnect Financial Technology Co., Ltd. (“OneConnect”) (NYSE:OCFT) and a member of Ping An Insurance (Group) Company of China, Ltd. (“Ping An”) (HKEx:2318; SSE:601318), is committed to establishing a virtual banking ecosystem by optimising customer-centric services through its innovation and sophisticated technology. PAOB was granted a virtual banking licence by the Hong Kong Monetary Authority in May 2019. PAOB is developing diverse business segments including retail banking and SME banking.